

DRIVER'S SECURITY®
24-HOUR ROAD ASSISTANCE

Member No. **MER -**

Membership Information		
First Name	MI	Last
Address		
Apartment	Phone No.	
City	State	Zip Code
E-mail Address		
Covered Vehicle Description		
<input type="checkbox"/> New Vehicle <input type="checkbox"/> Used Vehicle		
Year	Make	Model
Vehicle Identification Number (VIN)		

Issuing Dealer Information	
Dealer Name	
Dealer Number	
Address	
City	State Zip Code
Membership Fee	Current Odometer Reading
	<input type="checkbox"/> miles <input type="checkbox"/> kilometers
Term of Coverage	
Effective Date	
Month	Day Year
<input type="checkbox"/> 1 YR <input type="checkbox"/> 2 YR <input type="checkbox"/> 3 YR <input type="checkbox"/> 4 YR <input type="checkbox"/> 5 YR	

**FOR EMERGENCY ROADSIDE
 ASSISTANCE CALL TOLL-FREE
 1-866-391-9818**

MEMBERSHIP COVERAGES AND LIMITATIONS

All of the benefits and services of your Road America Membership are described herein and are available 24-hours a day, 365 days a year throughout the United States and Canada. We wish to inform you that this motor club membership does not replace your vehicle insurance coverages, and:

1. As a member of Road America Motor Club, all benefits are available to you up to your benefit limit without any additional payments. You are responsible for any non-covered expenses.
2. Your membership begins on the Effective Date and will continue on an annual basis, unless cancelled.
3. All 24-Hour Roadside Assistance services are provided by Brickell Financial Services-Motor Club, Inc. dba Road America Motor Club, administrative offices at 7300 Corporate Center Drive, Suite 601, Miami, Florida 33126. (For Mississippi and Wisconsin customers, services are provided by Brickell Financial Services-Motor Club, Inc. For California customers, services are provided by Road America Motor Club, Inc.)
4. In the event that service is not obtainable through Road America, you will receive a refund of payments made according to the coverage limits outlined in this Agreement. You must first contact Road America for authorization to obtain independent services. You have the right to file a compliment or complaint by submitting a written letter to our Customer Care Department at 7300 Corporate Center Drive, Suite 601, Miami, Florida 33126, or by contacting a representative by calling 800-262-7262.

All of the benefits and services of your Road America Motor Club membership are described herein and are applicable throughout the United States and Canada. However, we do wish to inform you that:

- 1. Except in Wisconsin, this is not an Automobile Liability insurance contract.**
- 2. This is not an Automobile Physical Damage insurance contract.**

A. EMERGENCY ROADSIDE ASSISTANCE

Emergency Roadside Assistance is available throughout the United States and Canada, 24 hours a day, 365 days a year. You will only have to pay for any costs in excess of the **\$50.00** per occurrence limit plus any non-covered costs.

Just call the **TOLL-FREE 866-391-9818** and a service vehicle will be dispatched to your assistance. **Important:** Please be with your vehicle when the service provider arrives, as they cannot service an unattended vehicle. Service provided must be a covered benefit under the terms and conditions of this Agreement.

Please Note: Coverage is extended to the Covered Vehicle only. "Covered Vehicle" is defined as the vehicle registered with Road America (Vehicle Identification Number, year, and model). Covered Vehicle must be owned or leased (12 month lease or longer) by the member.

NOTE: ASSISTANCE OBTAINED THROUGH ANY SOURCE OTHER THAN ROAD AMERICA IS NOT COVERED AND IS NOT REIMBURSABLE.

Members must be active and must contact Road America directly for service. In the event that Road America is unable to provide service, the Member will be authorized by Road America to obtain service from another service provider. In this event, the Member will be reimbursed for any payments made for authorized covered services up to the specified benefit limits. Otherwise, service secured through any source other than Road America will not be reimbursed.

- (1) **Towing Assistance** – When towing is necessary, the Covered Vehicle will be towed back to the issuing dealer at no cost to the customer up to 50 miles. If the customer directs the Covered Vehicle to another service facility, costs will be covered up to the **\$50.00** occurrence limit for covered services;
- (2) **Battery Service** - If a battery failure occurs, a jump start will be applied to start the Covered Vehicle;
- (3) **Flat Tire Assistance** - Service consists of the removal of the flat tire and its replacement with the spare tire for the Covered Vehicle;
- (4) **Fuel, Oil, Fluid and Water Delivery Service** - An emergency supply of fuel, oil, fluid and water will be delivered if the Covered Vehicle is in immediate need. You must pay for the fuel or other fluid when it is delivered;
- (5) **Lock-out Assistance** - If your keys are locked inside of the Covered Vehicle, Road America will provide for assistance in gaining entry to the Covered Vehicle.
- (6) **Collision Assistance** - If your Covered Vehicle is involved in an accident or collision and towing assistance is needed, Road America will provide assistance to direct your vehicle to the issuing dealer. If the customer directs the Covered Vehicle to another service facility, costs will be covered up to the **\$50.00** occurrence limit for covered services;
- (7) **Drivers Valet** - If your Covered Vehicle is disabled and alternate transportation is needed, we will assist you in obtaining a rental vehicle from a premier national rental car company. You will take advantage of our preferred partner customer service and rental rate schedule from the rental company.

The following items are not included as part of the emergency roadside assistance benefit: Coverage shall not be provided in the event of emergencies resulting from the use of intoxicants or narcotics, or the use of the Covered Vehicle in the commission of a felony. Cost of parts, replacement keys, fluids, lubricants, or fuel, cost of installation of products, or materials. Non-emergency towing or other non-emergency service. Any service available through a valid manufacturer's warranty or service. Mounting or removing of snow tires or chains. Shoveling snow from around a vehicle. Tire Repair. Trucks over one and a half ton capacity, antique vehicles (meaning vehicles over 20 years old or out of manufacture for 10 years or more), taxicabs, limousines, or other commercial vehicles. Camping trailers, travel trailers, or any vehicles in tow. Any and all taxes, fines. Towing from or repair work performed at a service station, garage or repair shop. Towing by other than a licensed service station or garage; vehicle storage charges; a second tow. Service on a vehicle that is not in a safe condition to be towed. Towing or service on roads not regularly maintained, such as sand beaches, open fields, forests, and areas designated as not passable due to construction, etc. Towing at the direction of a law enforcement officer relating to traffic obstruction, impoundment, abandonment, illegal parking, or other violations of the law. Only one disablement for the same service type during any seven day period will be accepted. Services received independently without prior authorization. Repeated service calls for a covered vehicle in need of routine maintenance or repair.

THIS IS NOT A REIMBURSEMENT SERVICE.

SERVICE PROVIDER NETWORK – Road America operates through a network of contracted service providers who have agreements with Road America to perform road and towing service for Road America customers. As independent contractors, they have exclusive control over their own equipment and personnel. Road America is not responsible for their acts or omissions.

B. EMERGENCY TRAVEL EXPENSE REIMBURSEMENT

If your Covered Vehicle* is disabled due to a collision, 100 miles or more from your residence, you may qualify for reimbursement of up to **\$500** (a maximum of \$167 per day for up to three (3) days) for emergency travel expenses.

If an accident occurs resulting from a collision with another vehicle or object (reported in writing to state or local police), while your Covered† Vehicle is being operated by you or your spouse, and which occurs at least 100 miles from your residence and results in an accidental disablement of your vehicle, you may be reimbursed for one or more of the expenses below if incurred within 3 days (72 hours) following the accident. (NOTE: MECHANICAL FAILURE OF YOUR COVERED VEHICLE IS NOT COVERED BY THIS BENEFIT).

1. Commercial transportation (by common carrier licensed to carry passengers for hire) to YOUR residence or destination and return to pick up YOUR disabled COVERED VEHICLE after repair.
2. Local commercial lodging and meals (incurred in the vicinity where the collision occurred).
3. Rental of a replacement automobile obtained from any bona-fide car rental agency or the repairing facility.

For reimbursement consideration, you must submit a claim to Road America at 7300 Corporate Center Drive, Suite 601, Miami, Florida 33126 within 60 days† of the accidental disablement, your name, membership number, complete mailing address, daytime telephone number, validated receipts for services and a bona-fide copy of the filed accident report.

PLEASE NOTE: Emergency Travel Expense Reimbursement benefits are not available by law to residents of New York, Tennessee or California.

*Kansas residents are not restricted to Covered Vehicles.

† Wisconsin residents are not restricted to filing claims within 60 days.

C. \$1,000 VEHICLE THEFT REWARD

A \$1,000 reward will be paid for information leading to the arrest and conviction of anyone who steals your Covered Vehicle. A significant number of stolen autos that are recovered are reclaimed through the help of an eyewitness to the crime. You and your family and law enforcement officers are not eligible for the \$1,000 reward for your Covered Vehicle. This Reward does not cover any loss due to vandalism or stolen contents.

D. AMBULANCE ASSISTANCE REIMBURSEMENT

Should you or your spouse require the need of an ambulance as the result of a vehicle accident, the Club will reimburse you up to \$50 to help offset the cost. This benefit is NOT restricted to your Covered Vehicle. You will be reimbursed for ambulance assistance if the accident occurs while you are in your vehicle, riding in a common carrier such as a bus, train, or taxi, or if you are hit by a vehicle. For reimbursement consideration of ambulance expenses, you must submit a claim within 60 days*, including your name, membership number, mailing address, daytime telephone number, and a bona-fide copy of the filed accident report. You must also include paid receipts validated by the ambulance company providing the ambulance services.

* Wisconsin residents are not limited to filing a claim within 60 days.

PLEASE NOTE: Ambulance Assistance Reimbursement benefits are not available by law to residents of Virginia or New York.

E. CAR RENTAL SAVINGS - Road America members receive discounts at the following car rental locations.

Company	Toll Free Number	Discount I.D. Number	Company	Toll Free Number	Discount I.D. Number
Avis	800-331-1212	A330000	Alamo Rent A Car	800-354-2322	BY93459
Budget Rent A Car	800-455-2848	T719821	Dollar Rent-A-Car	800-800-4000	RM2005
Hertz Rent A Car	800-654-2200	170129	National Car Rental	800-CAR-RENT	5652553
Enterprise Rent A Car	800-736-8222	7GRA001			

F. CRUISE AMERICA - RECREATIONAL VEHICLE SAVING

Road America features unique vacations and savings with American Land Cruisers, a nationwide RV rental system. As a member, you will receive up to 10% off when renting from our official RV rental company. Motor home and van rentals are available nationwide ... locally or one-way...in a wide range of sizes and models. American Land Cruisers features recreational vehicles that are so easy to drive and operate, no special driving permit or skills required. All vehicles are fully equipped including air conditioning and heat, AM/FM cassette radio, full kitchen and bath facilities, hot and cold water, refrigerator, stove, oven, and more. For information and reservations to "Cruise America" from the following locations call toll-free 1-800-327-7778 (in Alaska or Canada 1-800-327-7799)

G. CUSTOM TRIP ROUTING

Before traveling, simply call our Membership Services Department toll-free at 1-800-262-7262 for a custom and comprehensive trip routing package.

- State-by-State Map Routings
- North/South Orientation
- Narrative Routing Instructions
- Points of Interest
- National Parks
- Mileage Guide

Our customized Trip Routing Service will give you a choice of the most energy-efficient, time-saving, or most scenic way to go.

Before traveling, call to receive your custom trip routing which will provide you with narrative directions and maps to your desired destination. This service can save you time and fuel by showing you the most direct route; or you may elect the most scenic route to travel. Please allow ten to fourteen days for delivery.

H. SECURITY CREDIT CARD REGISTRATION

Security Credit Card Registration is a valuable service that helps protect your credit cards and bank cards. Just write for your Credit Card Registration Form to fill out and return. Register all your credit cards, charge plates and automatic teller machine cards. Should your credit cards be lost or stolen, just notify Road America. We will immediately notify all of your credit card companies to request that they invalidate your old cards and immediately issue new cards for you.

* **PLEASE NOTE:** Security Credit Card Registration is not available by law to Virginia residents.

I. LEGAL DEFENSE REIMBURSEMENT

Road America will reimburse you for legal fees incurred for an attorney's appearance in court to defend you or your spouse against conviction for a violation of a motor vehicle law arising out of the ownership or use of an automobile.† You may select your own defense attorney.

In order for you or your spouse to qualify for reimbursement you must not be using the car involved in the commission of a crime (whether or not you are charged with that crime). This Legal Defense Reimbursement Benefit covers only violations occurring during the membership term. Only one reimbursement will be made for all charges arising out of the same occurrence based on the schedule below for the violation charged which allows, the largest maximum payment.

RECKLESS/CARELESS DRIVING:	MANSLAUGHTER:	OTHER MOTOR VEHICLE LAW VIOLATION:
Trial Defense \$100	Trial Defense \$300	Trial Defense \$50
Appeal \$100	Appeal \$200	Appeal \$50
TOTAL \$200	TOTAL \$500	TOTAL \$100

Claims must be sent to the Club within 60* days after your trial and appeal (if you appeal), including your name, membership number, mailing address, daytime telephone number, and a copy of the arrest citation and paid receipt for the attorney's fee.

† Benefits are not applicable when:

- Intoxicated or under the influence of narcotics.
- Failure to appear on a prior traffic violation, while, driving on a suspended, revoked, or invalid permit or for a felony.

PLEASE NOTE: Legal Defense Reimbursement benefits are not available by law to residents of New York or California.

* Wisconsin Residents are not limited to 60 days for filing of claims.

J. HOTEL/MOTEL SAVINGS Road America members will enjoy discount rates at the following participating hotels. Call the hotel reservation centers directly, toll-free, utilizing your special discount number in order to make reservations and receive discount information:

Company	Toll Free Number	Discount I.D. Number	Company	Toll Free Number	Discount I.D. Number
AmeriHost	800-996-2087	62801	Days Inn	800-268-2195	02801
Holiday Inn	800-465-4329	100185975	Howard Johnson	800-769-0939	02801
Comfort Inn	800-4-CHOICE	59793	Comfort Suites	800-4-CHOICE	59783
Quality	800-4-CHOICE	59783	Sleep Inn	800-4-CHOICE	59783
Clarion	800-4-CHOICE	59783	Mainstay Suites	800-4-CHOICE	59783
Econo Lodge	800-4-CHOICE	59783	Rodeway Inn	800-4-CHOICE	59783
Knights Inn	800-843-5644	62801	Ramada	800-462-8035	62801
Travelodge	800-545-5545	62801	Super 8 Motels	800-889-9706	62801
Wingate Inns	877-202-8814	62801			

K. EMERGENCY MESSAGE RELAY

We will provide assistance in relaying an emergency message to up to three (3) family members, friends, business associates, (etc.) for any covered Member who is involved in a vehicular emergency and needs an emergency message sent to notify another party of their delay or emergency situation.

L. TRANSFER OF THIS MEMBERSHIP

This Membership is not transferrable.

M. CANCELLATION

You may cancel this Membership by notifying the Issuing Dealer in writing.

You may cancel this Membership within thirty (30) days for a full refund of the amount paid, less any claims paid, by returning to the original issuing dealer. After thirty (30) days, You may cancel this Membership by writing to Road America for a pro-rata refund of the amount originally paid for the Membership less a cancellation fee of \$50.00 and the amount of claims already paid during Your Membership term. All cancellation requests must be made within the first 30 days at the issuing dealership by the Member or after 30 days submitted in writing to Road America and signed by the Member. Residents of Oklahoma, Nevada and Montana residents will not have a cancellation fee or claims deducted from any cancellation refunds. Residents of Alabama will be subject to a cancellation fee of \$25.00. Residents of California, Louisiana, Maryland, Massachusetts, Mississippi, Nevada, Wisconsin and Wyoming will not have claims deducted from any cancellation refunds.

This Membership cannot be cancelled by Road America except for fraud or material misrepresentation on your part or for your failure to pay for this Membership.

WARNING: Any person who knowingly and with intent to injure, defraud or deceive any insurer, files a statement of claim or application containing false, incomplete or misleading information will be prosecuted to the full extent of the law.

N. CHANGE OF ADDRESS OR CONTACT INFORMATION

If there are changes to your personal information, including name, address or telephone number, please contact Road America at 1-800-262-7262.

OTHER OFFICES:

Road America Motor Club 123 East Marcy Suite 201 Santa Fe, NM 87501 Phone: (505) 983-9122	Road America Motor Club 351 W. Camden Street 6 th Floor Baltimore, MD 21201 Phone: (410) 539-2837	Road America Motor Club 401 N. 31 st Street Suite 1650 Billings, MT 59103	Brickell Financial Services-Motor Club, Inc. 645 Lakeland East Drive Suite 101 Flowood, MS 39232	
Road America Motor Club 120 North Robinson Suite 765 Oklahoma City, OK 73102 County of Oklahoma	Road America Motor Club 8040 Excelsior Drive Suite 200 Madison, WI 53717 (608) 833-4821	Road America Motor Club 1720 Carey Avenue Suite 200 Cheyenne, WY 82001	Road America Motor Club 311 S. Division Street Carson City, NV 89703 County of Carson City	Road America Motor Club, Inc. CT Corporation 818 W. 7 th Street Los Angeles, CA 90017



Dennis M. Fantis, President
Road America
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